

Schenectady County Cancer Services Program Partnership

ISSUE 12

SCREENING NEWS

MAY 2011

Cancer Services Program News

Schenectady County

Cancer Services Program

Your partner for cancer screening, support and information



Program Updates

IVR Pilot

Through a subcontract, NYSDOH CSP is working with Warm Health Inc., to initiate an Interactive Voice Recording (IVR) system for colorectal cancer (CRC) screening. This project is funded through the CDC's "Integrating Colorectal Cancer within Other Chronic Disease Programs" grant. IVR will be offered to select CSP partnerships (including Schenectady County), to several providers in Western New York, and to clients of Medicaid Managed care plans.

IVR is a client reminder tool (client reminders are recommended by the Guide to Community Preventative Services) to increase cancer screening. IVR uses tailored, scripted, and automated phone calls that interact with clients based on the client's responses to questions about CRC screening. This tool has been used successfully by insurance companies looking to increase rates of cancer screening among members and is currently being piloted across the country for other chronic disease reminders and for tobacco cessation activities.

The IVR system can provide information about screening, and can ask clients if they would like to schedule their appointment. If clients agree to go forward with screening, Warm Health will connect them with screening services (through their local CSP partnership, their provider, or their health plan care manager).

Remember.....Early Detection Saves Lives!

CSP Screening Guidelines

Clinical Breast Exams/Mammograms/Pap Tests and Pelvic Exams

Uninsured women aged 40-64

Fecal Immunochemical Test (FIT) for colorectal cancer screenings

Uninsured men and women aged 50-64

**Save the date!
Next Partnership
Meeting:**

Tuesday, July 12th, 2010

*All meetings are scheduled
from 1:00PM-2:00PM at the
Ellis Hospital McClellan St.
Campus*

Program Reminders for Providers

Starting **April 1, 2011**, the Indus data system now reflects a change in the time frame for the reimbursement of services. The data system will only allow program funds for services that are submitted and accepted onto the data system within 90 days of the date of service.

Please be sure to submit results to the CSP staff in a timely manner. To ensure appropriate follow-up plans, positive results need to be reported to CSP staff within 3 days.

Client Spotlight

Recent Comments from Client Satisfaction Surveys:

“This is a great program. Being in school with no insurance, this gives me peace of mind. Thank you!”

“Thank you very much to everyone who helped me with these great services!”

“I would like to thank everyone for all the help. Everyone I spoke with did an exceptional job.”

If you have any news you would like to share, please e-mail Margaret for inclusion in our next newsletter.

Spring/Summer Screening Events

Saturday, May 7th 8:30 am-2:30 pm-Ellis Health Center

- ◆ Clinical breast exams/pap and pelvic exams provided by Dr. Karen Michelena of Ellis Primary Care and Pelvic Health Associates
- ◆ Mammograms provided by Ellis Medicine Mammography Dept.
- ◆ Colorectal screening kits provided by CSP staff

Tuesday, May 17th 1:00 pm-4:00 pm-Ellis Health Center

- ◆ Skin Cancer Screenings provided by Ellis Medicine-Dr. McElvoy
- ◆ Colorectal screening kits provided by CSP staff

Saturday, June 11th 8:30 am-2:30 pm-Ellis Health Center

- ◆ Clinical breast exams/pap and pelvic exams provided by Dr. Karen Michelena of Ellis Primary Care and Pelvic Health Associates
- ◆ Mammograms provided by Ellis Medicine Mammography Dept.
- ◆ Colorectal screening kits provided by CSP staff

Saturday, July 16th 9:00 am- 1:00 pm-Bellevue Mobile Coach-Location TBD

Saturday, Aug. 13th 9:00 am- 1:00 pm-Bellevue Mobile Coach-Location TBD